



*The Topper Touch* -  
Service plus...for our golf club customers!

## The *Topper Touch* - Service plus...for our golf club customers!

Over the years, Topper has built a reputation for quality, service and reliability by investing time and dedicated effort to understanding our customers' business. And we've done it one customer at a time. We've translated that knowledge into developing a portfolio of customer-driven services that add unique value to our complete range of textile rental services. These customized programs have been designed with one objective – to simplify management of your linen and uniform needs. And our first priority is exceeding your expectations. That's the *Topper Touch*.

We know the golf club business and we've tailored our service offerings to those needs:

- Clean, crisp and pressed table linens, uniforms and aprons
- High standards for product inspection and repair
- Routine replacement policy
- Flexible pick-up and delivery schedules
- Inventory adjustment with seasonal business cycles.

Our floor mat service simplifies the task of maintaining a high standard of cleanliness in your dining and function rooms. The right mat in the right place can significantly reduce dirt tracked into buildings and improve workplace appearance and function. We provide a range of standard and custom high-performance floor mats to meet various needs, including fatigue prevention, dust control and kitchen safety.

And no textile rental company offers a complete service without developing and implementing appropriate storage solutions. At Topper, we provide linen storage services – lockers to enhance security and inventory control, garment racks to organize inventory conveniently and bag stands to improve cleanliness in work areas.





## Exclusive *Customer-Plus Program*

We also know that your business includes multiple departments and that you need cost-effective solutions for each one. The exclusive *Customer-Plus Program* was designed specifically to address this business circumstance. An investment in the *Customer-Plus Program* provides an extensive package of services that includes the following:

- Business needs analysis: a comprehensive review of your needs
- Superior products and services: a recommendation for optimal product selection and rental programs
- Inventory and invoicing by department: at-a-glance reporting of both inventory and costs allocated to each department
- Monthly usage summary: tracking report to facilitate departmental financial analyses.

At Topper, we work with you to design an individualized package of products and services that exactly meets your needs. And that's why the *Topper Touch* wins us more satisfied customers – one customer at a time.

**Topper**  
LINEN AND UNIFORM SERVICE

*Personal Care.  
Professional Clean.*

# Topper — our golf club services list



## *Topper services for the Front of the house*

### **Table linens:** table cloths, napkins and table skirts

- Durable textiles designed for luxurious look and feel
- Available in a range of standard sizes and colours
- Freshly cleaned, pressed and finished to exacting standards

### **Oshibori**

- Popular hot towel service
- Premium quality, generous size and fresh lemon scent

### **Mats**

- Entryway carpets in range of standard sizes and colours
- Available embossed with your corporate logo
- Ergonomic cushioned anti-fatigue mats

## *Topper services for the Back of the house*

### **Chef's Show coats**

- Personalized with pocket embroidery
- Hand-pressed and delivered on hangers
- Range of styles and sizes for improved fit

### **Uniforms**

- Chef coats, pants, cook shirts and aprons
- Range of styles and sizes to suit your staff
- High-quality textiles selected for durability and comfort
- Delivered to your door — freshly cleaned and pressed

### **Bar towels**

- Specially constructed from heavy-weight terrycloth
- Improved performance and durability

### **Kitchen towels**

- Heavy-weight dish towels
- Durable and absorbent

### **Rubber kitchen mats**

- Durable mats to improve kitchen safety and cleanliness

### **Storage systems**

- Variety of lockers, garment racks and bag stands
- Improved inventory security and organization and workplace cleanliness

## *Topper services for the Turf department*

### **Uniforms**

- Durable coveralls, shirts and pants
- Range of sizes for improved fit
- Always delivered fresh and clean

### **Shop towels**

- Heavy-weight shop towels
- Sturdy and absorbent

### **Storage systems**

- Variety of lockers, garment racks and bag stands
- Improved inventory security and organization and workplace cleanliness

