

The Topper Touch -
Service plus...for our restaurant customers!



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Over the years, Topper has built a reputation for quality, service and reliability by investing time and dedicated effort to understanding our customers' business. And we've done it one customer at a time. We've translated that knowledge into developing a portfolio of customer-driven services that add unique value to our complete range of textile rental services. These customized programs have been designed with one objective – to simplify management of your linen and uniform needs. And our first priority is exceeding service expectations. That's the *Topper Touch*.

We know the restaurant business – your need for elegant, perfectly laundered and finished table linens and for durable uniforms – and the sometimes unpredictable business fluctuations that you experience. So we've tailored our service offerings to your business:

- Clean, crisp and pressed table linens, uniforms and aprons
- High standards for product inspection and repair
- Routine replacement policy
- Range of mats to prevent fatigue, control dust, and improve kitchen safety
- Flexible pick-up and delivery schedules
- Seasonal inventory adjustment.

And no textile rental company offers a complete service without developing and implementing appropriate storage solutions. At Topper, we provide lockers to enhance security and inventory control, garment racks to organize inventory conveniently and bag stands to improve workplace cleanliness.





Exclusive *Customer-Plus Program*

A business that includes multiple departments or locations needs cost-effective solutions for each one – and those solutions may differ. The exclusive *Customer-Plus Program* was designed specifically for that situation. When you invest in the *Customer-Plus Program* you receive an extensive package of services that includes the following:

- Business needs analysis: a comprehensive review of your needs
- Superior products and services: a recommendation for optimal product selection and rental programs
- Inventory and invoicing by location or department: simple reporting of inventory and cost allocation
- Monthly usage summary: tracking report to facilitate financial analyses.

At Topper, we work with you to design an individualized package of products and services that exactly meets your needs. And that's why the *Topper Touch* wins us more satisfied customers – one customer at a time.

Topper
LINEN AND UNIFORM SERVICE

*Personal Care.
Professional Clean.*

Topper — our restaurant services list

Topper services for the Front of the house

Table cloths and napkins

- Durable textiles designed for luxurious look and feel
- Available in a range of standard sizes and colours
- Freshly cleaned, pressed and finished to exacting standards

Oshibori

- Popular hot towel service
- Premium quality, generous size and fresh lemon scent

Mats

- Entryway carpets in range of standard sizes and colours
- Available embossed with your corporate logo
- Ergonomic cushioned anti-fatigue mats

Topper services for the Back of the house

Chef's Show coats

- Personalized with pocket embroidery
- Hand-pressed and delivered on hangers
- Range of styles and sizes for improved fit

Uniforms

- Chef coats, pants, cook shirts and aprons
- Range of styles and sizes to suit your staff
- High-quality textiles selected for durability and comfort
- Delivered to your door — freshly cleaned and pressed

Bar towels

- Specially constructed from heavy-weight terrycloth
- Improved performance and durability

Kitchen towels

- Heavy-weight dish towels
- Durable and absorbent

Rubber kitchen mats

- Durable mats to improve kitchen safety and cleanliness

Storage systems

- Variety of lockers, garment racks and bag stands
- Improved inventory security and organization and workplace cleanliness

